

MAINTAINING ORGANIZATIONAL CAPABILITIES IN A NEW ECONOMY

Integrating Volunteer Management
and Volunteers in
Law Enforcement Agencies

Donna M. Cayson, Sergeant (Retired)
Sierra Madre, California

“The world we created today has problems which cannot be solved by thinking the way we thought when we created them.”

Albert Einstein



WHAT IS A VOLUNTEER?

- **Volunteer, verb** - To choose to act in recognition of a need, with an attitude of social responsibility and without concern for monetary profit, going beyond one's basic obligations.
- **Volunteer, noun** – from the *perspective of the doer*: Someone who gives time, effort and talent to a need or cause without profiting monetarily.
- **Volunteer, noun** – from the *perspective of the recipient of service*: Someone who contributes time, effort and talent to meet a need or further a mission, without going on the payroll.



MYTHS ABOUT LAW ENFORCEMENT VOLUNTEERS

- Volunteers are “wanna-be” police officers.
- Volunteers want our jobs.
- Volunteers can’t be trusted.
- Volunteers have no skills
- Volunteer provide no value
- Volunteers are “free”.



VOLUNTEER OPPORTUNITIES

- Volunteer Patrol
- Chaplain Corp.
- Support Services/Community Outreach
- Issue Handicap parking citations
- Volunteer Mounted Patrol
- Citizen Fingerprinting Services
- Pawnshop data base/recovery detail
- Graffiti Abatement
- Vacation Home Checks
- DUI Checkpoint Assistance
- Traffic control



VOLUNTEER OPPORTUNITIES

- Subpoena Service Team
- Patrol Assistant
- D.A. Runner
- C.R.E.D.I.T. Program
- Telephone Warrant Compliance Unit
- Volunteer Crime Scene Investigation Team
- Missing Person Investigation
- Sex Offender Registration Team
- Detention Intake



BENEFITS OF VOLUNTEER MANAGEMENT

- Ensures that time, money, resources, good will and people are not wasted.
 - Aids in retention of volunteers.
 - Gives the volunteers a voice, someone to be their advocate.
 - Shows and organization's commitment to the volunteers.
 - Boosts the value you gain from volunteers
 - Primary reason people stop volunteering is due to poor management practices.
 - Organizations benefit more from paid staff if they are well-managed. The same goes for volunteers; professionally and strategically-managed volunteers bring greater benefits than if they are unsupported or badly managed.
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SOMETHING TO CONSIDER

“Noah's Ark was built by amateurs. The Titanic was built by professionals.”

Unknown Author



QUESTIONS ?

Contact Information:

Donna Cayson

626-318-9743

dmcayson@earthlink.net

